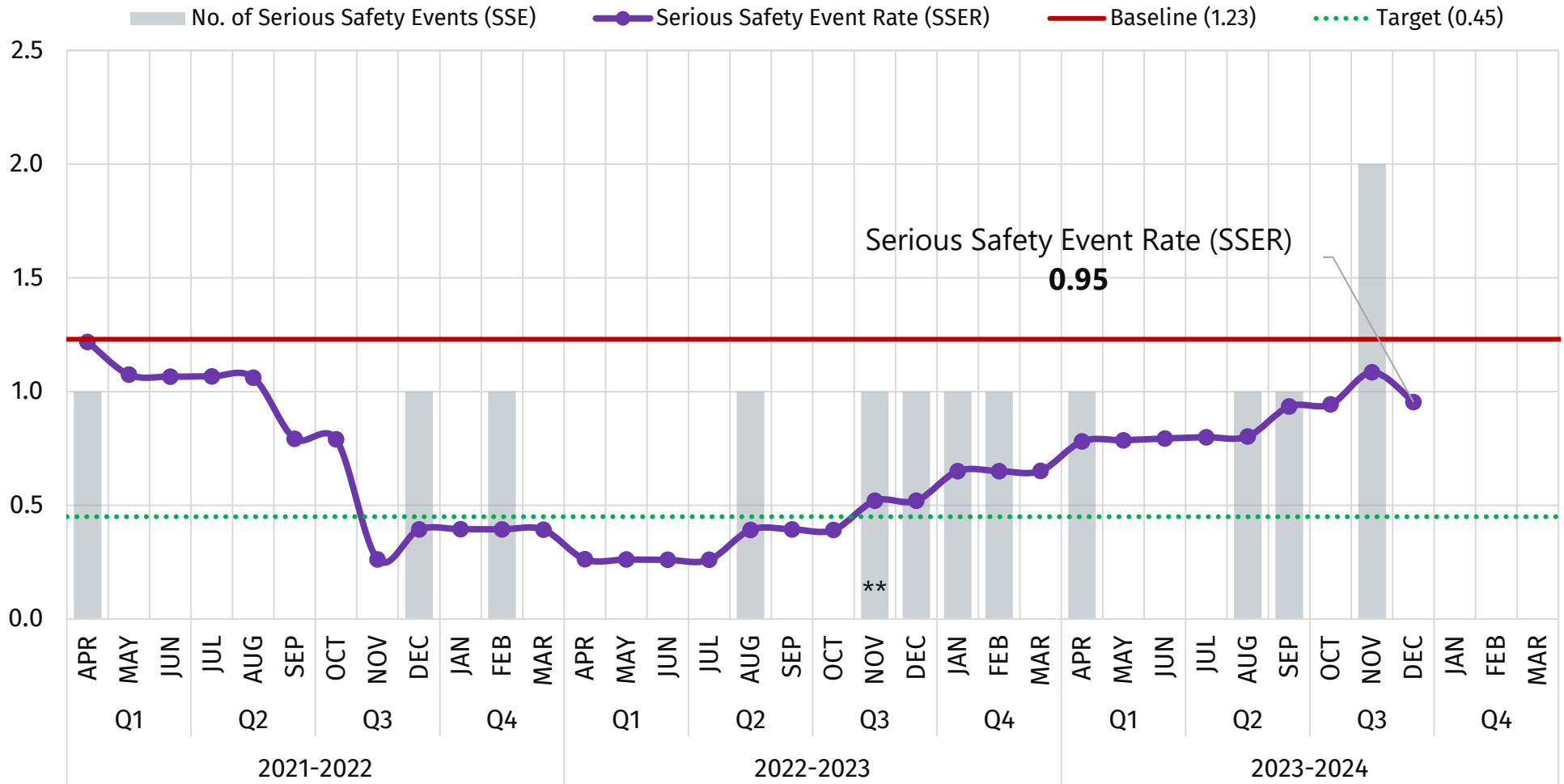




\*\*SSE that occurred in December 2022, first reported in FY2023-24 Q2 SSER

# SERIOUS SAFETY EVENT RATE (SSER)



**Adjusted Patient Days:** A calculation that takes the total inpatient days and adds a proportion of outpatient, surgical, ER, and short stay admits. The proportion of outpatient, surgical, ER and short stay admits is determined by allocating a ratio of patient days based on the proportion of billing contribution these departments contribute to the total contribution of billing for institution.

**Serious Safety Event (SSE):** A deviation from generally accepted performance standards that reached the patient and results in harm that ranges from moderate to severe harm or death.

$$SSER = \left( \frac{\text{No. of SSE (previous 12 months)}}{\text{Total Adjusted Patient Days (previous 12 months)}} \right) \times 10,000$$