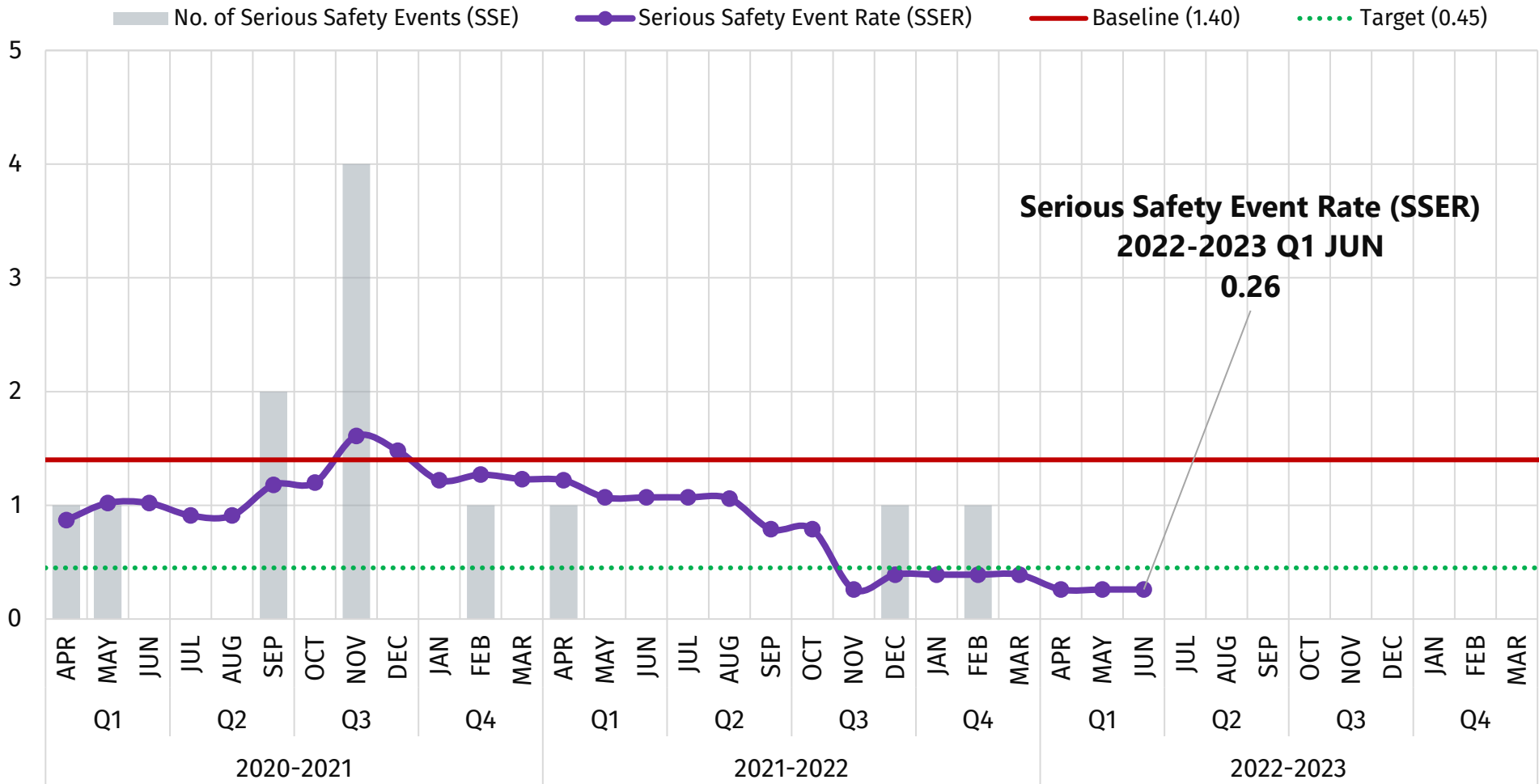


SERIOUS SAFETY EVENT RATE (SSER)



Adjusted Patient Days: A calculation that takes the total inpatient days and adds a proportion of outpatient, surgical, ER, and short stay admits. The proportion of outpatient, surgical, ER and short stay admits is determined by allocating a ratio of patient days based on the proportion of billing contribution these departments contribute to the total contribution of billing for institution.

Serious Safety Event (SSE): A deviation from generally accepted performance standards that reached the patient and results in harm that ranges from moderate to severe harm or death.

$$SSER = \left(\frac{\text{No. of SSE (previous 12 months)}}{\text{Total Adjusted Patient Days (previous 12 months)}} \right) \times 10,000$$